

LEADERSHIP TEAM:

Susan H. Glasgow, MA, CCC-SLP
Executive Director

Jill Berie, MS
Educational Director
Gateway School

Donna E. Roberts
Chief Financial Officer

Helen N. Snyder
Director of Development

Olga Polites, MS, CCC-SLP
Director, Audiology and Hearing
Services

Tina Montgomery
Program Director
Centralized Interpreter
Referral Service

John Sloan, MS, CCC-Fellow
Director, Speech-Language & Fluency

CONTACT INFORMATION:

The Hearing and Speech Agency
Harry and Jeanette
Weinberg Building
5900 Metro Drive
Baltimore, MD 21215

Phone: 410.318.6780
TTY: 410.318.6758

Hours: 9 a.m.-4:30 p.m.
Monday-Friday
Evening hours by appointment.

Satellite office:
Hilgenberg Scottish Rite Center for
Childhood Language Disorders
3800 N. Charles Street
Baltimore, MD 21218

The Hearing and Speech Agency

A Leading Resource for Hearing, Speech and Interpreting Services in Maryland

The Hearing and Speech Agency (HASA) is a private nonprofit organization providing hearing and speech services, special education and sign-language and oral interpretation in Maryland.

HASA has provided quality care for individuals and their families since 1926. Last year alone, HASA served more than 4,000 adults and children in need of our expertise.

Total revenue for fiscal year 2009 was more than \$9 million. Our donor base is strong and growing. Our name recognition in the community is increasing as we launch more frequent marketing campaigns and our partnerships with area medical professionals, nonprofit organizations and government entities continue to thrive as we stay focused on our mission to improve lives through communication.



THE HEARING AND SPEECH AGENCY
www.hasa.org



List of Services

CLINICAL SERVICES

- **Adult and Pediatric Audiology:** Hearing evaluations, hearing aids and accessories. Patient training for effective hearing-aid use including lip reading classes for adults and intensive therapy for infants and children.

We offer a range of diagnostic audiology tests appropriate for children, birth to 21 years of age. **No referral is required for children with Medical Assistance.**

- **Auditory/Oral Center:** Teaches children from birth through age five with hearing loss to understand and use spoken language. Preschool program prepares children with hearing loss for mainstream kindergarten.
- **Center for Fluency Enhancement:** Serving children, teens and adults who stutter.
- **Speech/Language Evaluations and Therapy**
- **Occupational and Physical Therapy**

CENTRALIZED INTERPRETER REFERRAL SERVICE (CIRS)

- **Provides American Sign Language (ASL) interpreters throughout Maryland** for employers, schools, government entities and places of business. Ensuring clear, accurate communication between a deaf or hard-of-hearing person and a hearing person.
- **American Sign Language Classes**

GATEWAY SCHOOL

- **A nonpublic school** for children ages 3 to 12 with hearing loss, speech and language delays, developmental delays and autism. Small, self-contained classes with a pupil-teacher ratio of 3:1.
- Each Gateway student has a multi-disciplinary case management team that includes a special educator, instructional assistants, a speech-language pathologist, social worker and, as needed, an audiologist, behavior specialist, occupational and/or physical therapist, psychologist and a school nurse.

COMMUNITY SERVICES

- **Sliding Scale:** The Hearing and Speech Agency offers a sliding fee scale for clients who qualify. The Agency also participates in **Hear Now**, a national program that provides hearing aids to individuals at or near the poverty level. Anyone of any age may be referred to The Hearing and Speech Agency for evaluation of his/her speech, language, hearing, or occupational therapy.
- The Hearing and Speech Agency serves as a continuing education site for The American Speech-Language-Hearing Association (ASHA)

The Hearing and Speech Agency
5900 Metro Drive, Baltimore, MD 21215
Phone: 410.318.6780 TTY: 410.318.6758
Hours: 9 a.m.-4:30 p.m., Monday-Friday. Evening hours by appointment.